

**CLERK OF THE BOARD OF SUPERVISORS
EXHIBIT/DOCUMENT LOG**

MEETING DATE & AGENDA NO. 04/09/2024 #23

STAFF DOCUMENTS (Numerical)

No.	Presented by:	Description:
1.	Staff	PowerPoint Presentation (15 page)
2.		
3.		
4.		

PUBLIC DOCUMENTS (Alphabetical)

No.	Presented by:	Description:
A.		
B.		
C.		
D.		
E.		
F.		
G.		

Office of Evaluation, Performance, and Analytics



UPDATE FOR THE BOARD OF SUPERVISORS

April 9, 2024

Item 23

Dr. Ricardo Basurto-Davila, Chief Evaluation Officer
Dr. Hana Feldman, Chief Data Officer



Today's Demanding Context for Governments

- New and rapidly evolving challenges
 - COVID-19 pandemic
 - Housing affordability crisis
 - Bleak fiscal outlook
- Ability to make swift decisions and **show evidence of results** critical to increase public trust in government



Office of Evaluation, Performance, and Analytics

- Established to provide leadership, coordination, and capacity-building around:
 - Evidence-based policymaking
 - Program evaluation
 - Data sharing
 - Metrics
- Our vision: Fostering evidence-based practices and **results that matter** in support of a County that is **effective, efficient, and trusted by the public**



OEPA's Organizational Structure

Evaluation Branch

- Leads studies to answer questions about what works and what can be improved
- Example: Evaluation of Shallow Rent Subsidy Program

Performance Branch

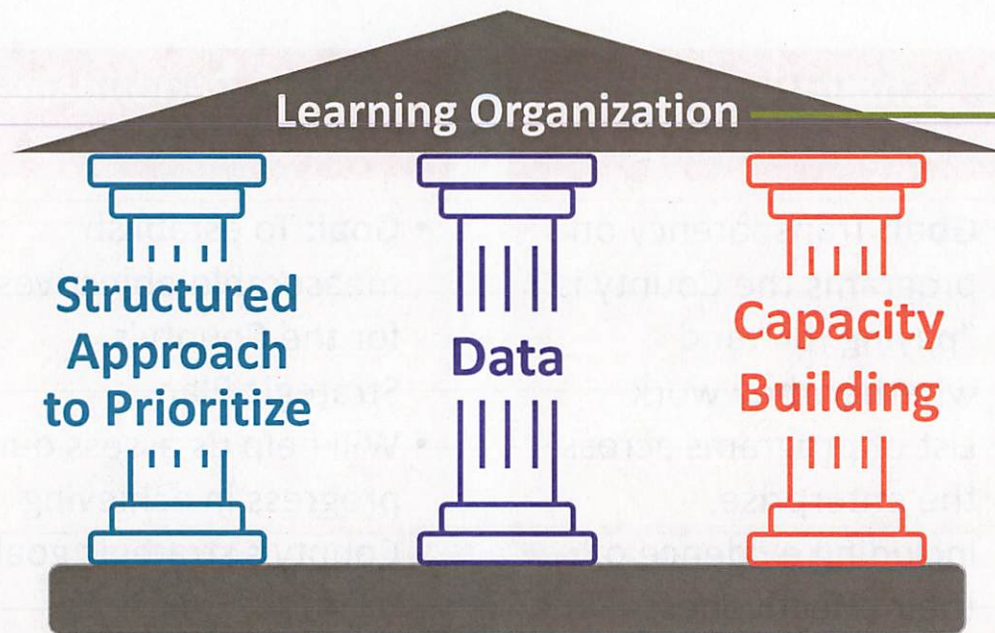
- Supports development of indicators of progress towards strategic and operational goals
- Example: Performance metrics for Alternatives to Incarceration

Data & Analytics Branch

- Manages OEPA's data and leads advanced analytics projects like data science and geospatial analyses
- Example: Predictive models to identify populations at high risk of experiencing adverse circumstances



OEPA Evidence Framework for the County



- Asks Tough Questions
- Open to Making Adjustments
- Willing to Innovate



Strategy 1. Developing a Structured Approach to Prioritize the Use Data

Annual Strategic Research Plan (ASRP)

- **Goal:** To align the County's research and evaluation work to County strategic priorities
- 33 priority questions
- 8 evaluation projects

Enterprise-Wide Program Inventory

- **Goal:** Transparency on programs the County is "paying for" and whether they work
- List of programs across the enterprise, including evidence of their effectiveness

Strategic Performance Framework

- **Goal:** To establish measurable objectives for the County's Strategic Plan
- Will help us assess our progress in achieving County's strategic goals



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Examples of ASRP Learning Agenda Topics

Prevention and reduction of homelessness

Reducing the number of people involved in the justice system

Improving recovery of unpaid wage theft judgments

Impact of Behavioral Health programs

Return on investment of climate action measures



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Evaluation of Family Income for Empowerment Program

\$5,800,000 pilot program

Monthly \$500 cash transfers for two years for low-income families at risk of child welfare system involvement

Issue:

Cash transfers may or may not prevent foster care involvement

Study:

485 families will get cash transfers; rest of applicants will not

What will we learn?

Did the program prevent involvement in child welfare system?

What was its fiscal impact on the County?



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Strategy 2: Getting the Most Value Out of Data

- County departments collect substantial amount of data
- Enterprise Integrated Data Platform is a cloud-based system that will:
 - Store data from multiple systems
 - Link data
 - Conduct secure data analyses
 - Generate informative dashboards



Strategy 3: Increasing Capacity to Use Data to Make Decisions

Countywide Capacity Assessment

- Survey submitted to all departments
- Assess our **current capacity and needs** around different types of data analysis
- Findings will be used to plan future capacity building efforts

Evaluation Training for County Staff

- Core evaluation concepts
- Requirements for a successful evaluation
- What to expect from and how to support an evaluation study

External Research Partnerships

- Further increase capacity to use evidence
- Current collaborations:



J-PAL
ABDUL LATIF JAMEEL POVERTY ACTION LAB



Office of Evaluation Sciences



OEPA Can Adapt and Respond



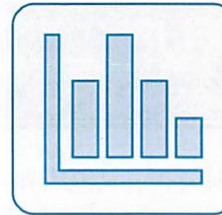
2024
Storm
Emergency
Data
Analysis



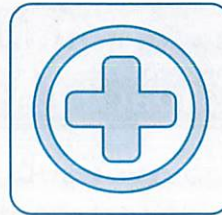
Advice on
Metrics for
Community
Corrections
Partnership



Analysis of
Housing
Blueprint
Survey



Equity
Indicators
Report



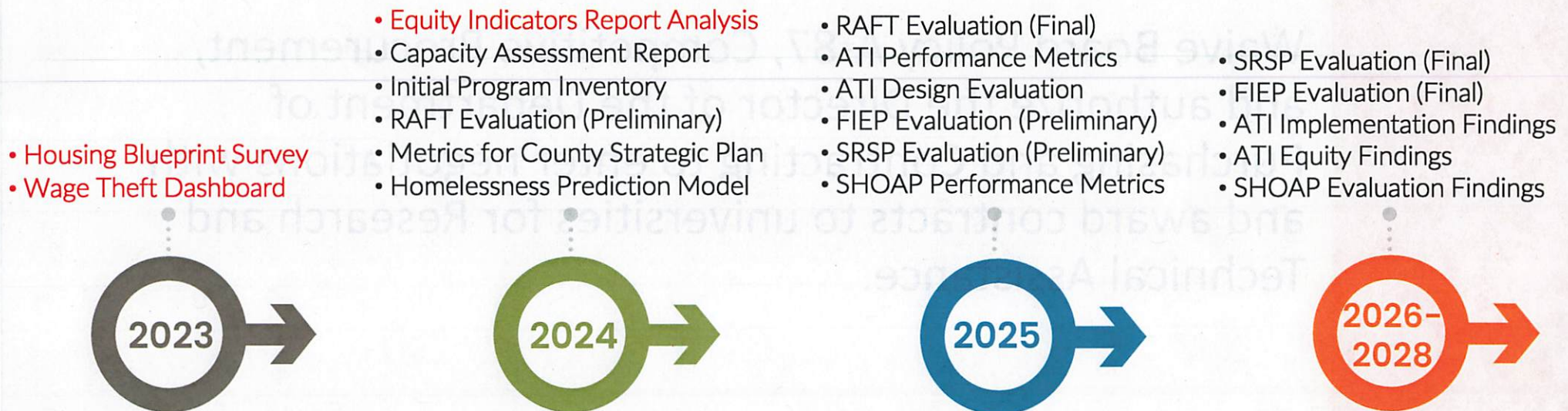
Health
Equity ZIP
Codes



Wage Theft
Dashboard



Milestones for Our Projects and Major Initiatives



FIEP: Family Income for Empowerment Program
RAFT: Recovery Action Fund for Tomorrow Program
SRSP: Shallow Rent Subsidy Program for Older Adults
SHOAP: Shared Housing for Older Adults Program

** Items in red font have been completed*

Today's Recommendation

Waive Board Policy A-87, Competitive Procurement, and authorize the Director of the Department of Purchasing and Contracting to enter negotiations with and award contracts to universities for Research and Technical Assistance.



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