

Board of Supervisors

Meeting Time: 03-24-26 09:00

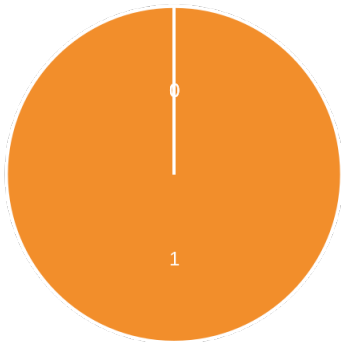
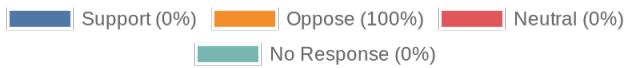
eComments Report

Meetings	Meeting Time	Agenda Items	Comments	Support	Oppose	Neutral
Board of Supervisors	03-24-26 09:00	43	1	0	1	0

Sentiments for All Meetings

The following graphs display sentiments for comments that have location data. Only locations of users who have commented will be shown.

Overall Sentiment



Board of Supervisors

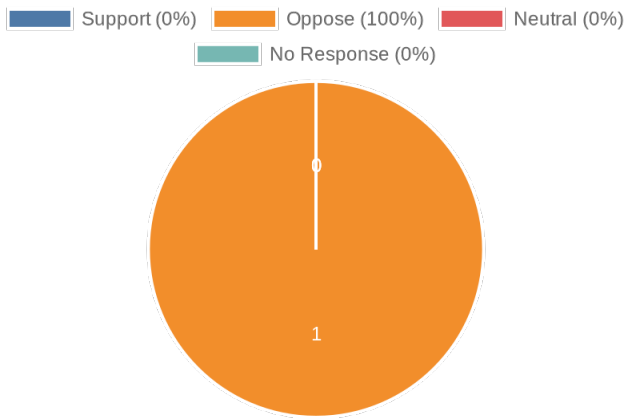
03-24-26 09:00

Agenda Name	Comments	Support	Oppose	Neutral
3. SHERIFF - REQUEST APPROVAL TO AUTHORIZE AN AMENDMENT WITH UNITED HEALTHCARE (AMERICHOICE) AND AUTHORIZE A COMPETITIVE SOLICITATION FOR AN ADMINISTRATIVE SERVICES ORGANIZATION (4 VOTES)	1	0	1	0

Sentiments for All Agenda Items

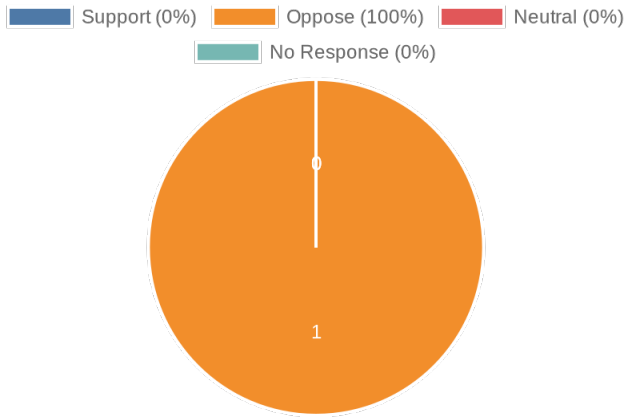
The following graphs display sentiments for comments that have location data. Only locations of users who have commented will be shown.

Overall Sentiment



Agenda Item: eComments for 3. SHERIFF - REQUEST APPROVAL TO AUTHORIZE AN AMENDMENT WITH UNITED HEALTHCARE (AMERICOICE) AND AUTHORIZE A COMPETITIVE SOLICITATION FOR AN ADMINISTRATIVE SERVICES ORGANIZATION
(4 VOTES)

Overall Sentiment



Paul Henkin

Location: 91902, Bonita
Submitted At: 11:20am 03-18-26

Americoice is a branch of United Health Care (UHC,) a big organization which tends not to prioritize individual needs. In particular, UHC, the largest health insurance provider in the US, is using an AI algorithm called nH Predict whose wildly inaccurate predictions are being used to deny health coverage to severely ill patients by cutting the time they can spend in extended care, a new lawsuit alleges, resulting in at least 2 deaths.

UHC patient reviews are predominantly negative across consumer rating platforms like ConsumerAffairs and Trustpilot (both rate it 1.3 out of 5.) Users report many claim denials, long waits for customer service, and difficulty navigating coverage, notes ConsumerAffairs. Yelp rates UHC 1.5 out of 5.

There has got to be a better way than a multi-year contract with a questionable care provider.