

**CLERK OF THE BOARD OF SUPERVISORS
EXHIBIT/DOCUMENT LOG**

MEETING DATE & AGENDA NO. 03/24/2026 #23

STAFF DOCUMENTS (Numerical)

No.	Presented by:	Description:
1	Staff	8- Page PowerPoint

2

3

4

5

PUBLIC DOCUMENTS (Alphabetical)

No.	Presented by:	Description:
A	N/A	

B

C

D

E

F



Information Technology Outsourcing

PROVIDING DIRECTION ON THE FUTURE OF COUNTY TECHNOLOGY (23) (DISTRICTS: ALL)

County Technology Office



BACKGROUND



June 4, 2024 (13)

County Board of Supervisors established an ad-hoc subcommittee for AI and IT infrastructure.

April 8, 2025 (18)

The CAO was directed to perform an independent assessment of the current information technology and telecommunications agreement and create an innovation fund strategy.

November 4, 2025 (17)

Report back to the Board Information Technology and Telecommunications

March 24, 2026 (23)

Report back to the Board on approach for the next Information Technology and Telecommunications approach for the recompetete



OVERVIEW

Board previously directed CAO to assess County IT strategy and contract structure

Collected input from numerous channels to assist in the approach

Purpose: Approve new IT&T contract approach and authorize competitive solicitation

Supports modernization, innovation, and operational efficiency goals

Inputs



Independent third-party assessment

Request for Information (RFI)

County employees

Community engagement

Labor relations - Partners and Stakeholders

Customer Survey Feedback

Lessons learned



Information Technology and Telecommunication Key Changes in Approach



Split current contract: IT Services +
Network Services



Introduce a new Application Services -
Multi System Integrator (MSI)



New contract duration: 6-year base term
with 4-year and 2-year extensions options

Financial Impact



- FY25–26
 - \$1.395M included in budget for procurement planning and execution
- FY 26-27
 - No change to General Fund and no new staff years
- FY27–28
 - Estimated \$16M one-time transition cost



Recommendations



1. Approve the proposed changes to the network services, applications services, and contract duration

2. Authorize the Director, Department of Purchasing and Contracting to issue:
 - (1) Request for Statement of Qualifications (RFSQ)
 - (2) Requests for Proposals (RFP)
 - Return to the Board of Supervisors with recommendations on award

Questions?

County Technology Office

