

# ATTACHMENT

For Item

26

TUESDAY  
April 9, 2024

PUBLIC COMMUNICATION RECEIVED BY THE  
CLERK OF THE BOARD

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**From:** Jason Haber <Jason.Haber@carlsbadca.gov>  
**Sent:** Friday, April 5, 2024 10:30 AM  
**To:** FGG, Public Comment  
**Subject:** [External] 4/9/24 - Board of Supervisors Meeting - Agenda Items 5 and 26 - No Place Like Home Pilot Program / Windsor Pointe Safety & Security  
**Attachments:** 4-9-24\_Agenda Items 5 and 26\_Carlsbad Support.pdf  
**Follow Up Flag:** Follow up  
**Flag Status:** Completed

Good morning,  
Please find the attached comment letter from the City of Carlsbad regarding Items 5 and 26 on the Board of Supervisors' 4/9/24 meeting agenda for distribution to the members of the Board of Supervisors and the Chief Administrative Officer for their consideration, and the Clerk of the Board of Supervisors for placement in the public record.

Thank you,

—  
Jason Haber  
Intergovernmental Affairs Director



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April 5, 2024

County of San Diego Board of Supervisors  
1600 Pacific Highway, Room 402  
San Diego, California 92101

SUBJECT: April 9, 2024 – Board of Supervisors Agenda Items 5 and 26 - Enhancing Support to People with Serious Mental Illness at Affordable Housing Developments and Supporting Safety and Security at Windsor Pointe and Future Projects Supported by No Place Like Home Funding

Dear Members of the County Board of Supervisors:

I am writing on behalf of the City of Carlsbad to express the city's strong support for several key elements proposed in the subject agenda items, which are aimed at enhancing services for residents with serious mental illness (SMI) living in affordable housing developments, including the Windsor Pointe affordable housing project in Carlsbad. We commend the county's efforts to address the unique needs and challenges faced by this vulnerable population, as well as those affecting the broader community, and we are committed to an ongoing collaboration with you to ensure the success of these endeavors.

1. **Enhanced Clinical Support and Case Management:** We fully endorse and encourage your approval and expedited funding to provide on-site clinical support, case management and behavioral health referral services to Windsor Pointe residents seven days per week. Providing a more comprehensive level of service is needed to address the mental health needs of residents and support their journey towards stability and recovery.
2. **Mental Health First Aid Training:** We support the proposal to fund and provide Mental Health First Aid training to all on-site personnel. Equipping staff with the necessary skills to identify and respond to behavioral health crises is essential for creating safe and supportive environments for residents. This training will better enable on-site staff to effectively assist residents in accessing mental health resources and support services, furthering our shared commitment to addressing the mental health needs of this vulnerable population.
3. **Comprehensive Operational Plans:** We support the recommendation to collaboratively develop comprehensive operational plans, including strategies for visitor management and on-site staffing 24/7. These added operational costs must be able to be funded through project funding or operational subsidies identified for the annual operating costs of these projects. The city agrees that these are critical aspects of supporting and addressing the unique needs and challenges of residents and the health and safety of the surrounding community and should be addressed when approving projects.

4. **Advocacy for Funding of Enhanced On-Site Security:** The city supports efforts to utilize No Place Like Home operating reserve funds to provide supplemental security personnel at both Windsor Pointe locations. We also support the proposed state advocacy efforts to maximize flexibility concerning the use of Capital Operating Reserve funds for the Windsor Pointe project.

The City of Carlsbad is appreciative to Supervisor Lawson-Remer and Supervisor Desmond for advancing proposals to enhance services for residents with SMI in affordable housing developments, and especially for those that address issues concerning the Windsor Pointe development. We are grateful for the opportunity to collaborate with the county on these important efforts and look forward to seeing the positive impact they will have on our community.

Sincerely,

A handwritten signature in black ink, appearing to read 'K Blackburn', written in a cursive style.

Keith Blackburn  
Mayor

**Valdivia, Janely**

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**From:** henkinp@earthlink.net  
**Sent:** Thursday, April 4, 2024 3:30 PM  
**To:** Desmond, Jim; Anderson, Joel; MontgomerySteppe, Monica; Vargas, Nora (BOS);  
Lawson-Remer, Terra  
**Cc:** FGG, Public Comment  
**Subject:** [External] SUPPORTING SAFETY AND SECURITY AT WINDSOR POINTE (PLEASE INCLUDE WITH DOCUMENTS FOR AGENDA #26)

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Hi Supervisors,

Basically, Terra wants added security at Windsor Pointe because of 7 residents and the neighbors are complaining (what are neighbors for?) This, although the Carlsbad Police say that overall crime in the neighborhood has decreased.

Moreover, the County "has increased case management services at Windsor Pointe to five days a week and added a clinician to the support team. County staff also participate in monthly security and service coordination meetings with the property manager, service providers, Carlsbad Police Department, and the security staff. On March 12, 2024, the Carlsbad City Council received an update on Windsor Pointe and adopted several actions to work with partnering entities to address community concerns."

There is a high volume of calls since 2022 (we do not know the current level) and we do not know what the calls are about and whether increased security will do anything to solve the problem.

She wants to use The No Place Like Home Program money, but it is meant to provide permanent supportive housing for individuals with serious mental illness, pairing affordable housing with case management and referrals to additional supportive services, not to investigate neighborhood brouhahas.

Moreover, all this attention and extra security might make the mentally ill people resentful as well. I recommend a "no" vote on fixing a problem that is already being worked on at the local level, which is proper. When the local problem-solvers call for help, then is the time to act, not now.

Regards,

Paul Henkin