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Cc: [FGG, Public Comment](#)
Subject: [External] UPDATE ON THE AGING ROADMAP (Please include with docs. for agenda item 14)
Date: Thursday, September 19, 2024 1:02:23 PM

Hi Supervisors,

I am glad to see that the agenda actually includes the update document rather than simply referring to it in the letter. The update looks great!

I notice that many older persons are concerned about social isolation. However, you cannot just throw things at older people like new technology. It is risky.

So let me tell them, or maybe you can fill them in, a lot of it is junk. The first thing to do is learn if your new technology is just a gimmick or a piece of junk. Things like deepfakes or lies splashed all over the screen are not good. I myself do not trust my personal info on cloud storage. Touchpads and touchscreens can be hard to deal with. There are now emails which look like they are from the bank or government but are not, when you look at the sender and email address.

Politicians with the 'fake it 'til you make it' ethos are not good. At the same time, the new generations have radically different communication methods, which one needs to adapt to. A short answer or one that seems sassy may not have been meant to be rude. The world is changing rapidly, as fast as the latest technology scams.

But the pictures of the new housing are a bit concerning in that they seem not to have many facilities – lawns, benches, etc. – to communicate with the community as people walk past.

Regards,

Paul Henkin