

**COUNTY OF SAN DIEGO  
BOARD OF SUPERVISORS  
TUESDAY, MAY 06, 2025**

**MINUTE ORDER NO. 1**

**SUBJECT: SHERIFF - REQUEST TO ISSUE A COMPETITIVE SOLICITATION FOR A JAIL REENTRY CASE MANAGEMENT APPLICATION (DISTRICTS: ALL)**

**OVERVIEW**

The San Diego County Sheriff's Office (Sheriff) Reentry Services Division (RSD) uses evidence-based practices to provide effective and efficient services while maintaining high standards of public safety. RSD's existing case management system, Offender360 (O360), has been in use since 2014. It was designed for Internet Explorer which makes it technologically obsolete, and no longer able to meet RSD's needs. Reentry Services requires a highly scalable, flexible, and customizable product that can provide the usability Correctional Counselors need along with the data analysis to further the division's evidence-based focus. There is a critical need to replace this outdated system with a solution capable of meeting contemporary system requirements.

Today's action requests the County of San Diego Board of Supervisors to authorize a competitive solicitation to replace O360 with a Jail Reentry Case Management Application to be deployed in the Government Cloud (GovCloud). This design will be more secure and agile for implementing technological advancements, providing exceptional system resilience, and meeting the region's public safety needs today and in the future. Within a safe and expandable GovCloud infrastructure, the system will optimize case management procedures, enhance program tracking and guarantee adherence to legal and regulatory requirements.

**RECOMMENDATION(S)**

**SHERIFF**

In accordance with Board Policy A-87, Competitive Procurement, and Section 401, Article XXIII of the County Administrative Code, authorize the Director, Department of Purchasing and Contracting, to issue a competitive solicitation for a cloud-native Jail Reentry Case Management Application, including deployment of provisional systems as necessary for demonstration and evaluation, and upon successful negotiations and determination of a fair and reasonable price, award a contract for a Jail Reentry Case Management Application for up to one year and four one-year option periods and up to an additional six months if needed, subject to the availability of funds and a need for the services, and to amend the contracts as needed to reflect changes to requirements, services and/or funding, subject to approval of the Sheriff.

**EQUITY IMPACT STATEMENT**

In seeking a modern and flexible case management system for reentry services that increases equity for incarcerated persons the San Diego Sheriff's Office is focusing on just and equitable access for the reentry population, that includes individuals from San Diego County's BIPOC communities. Successful reentry and reintegration allow individuals to remain contributing members of their communities. Jail Reentry Case Management Application will support Reentry Services Correctional Counselors, deputies, and other relevant stakeholders in managing incarcerated person services, tracking progress, creating, and managing reentry plans, and ensuring compliance with federal and state regulations such as Criminal Justice Information Services (CJIS), Health Insurance Portability and Accountability Act (HIPAA), and Federal Risk and Authorization Management Program (FedRAMP).

## **SUSTAINABILITY IMPACT STATEMENT**

Due to the unique detention and reentry environment, it is critical to have a Case Management Application that allows for accurate, detailed, and accessible records. This request furthers the County's Sustainability Goal of providing just and equitable access to County services. Incarcerated persons need access to quality case management to include tracking and referral to educational and psychosocial intervention programs while in custody. Access to quality programs is vital for incarcerated persons to be successful when they return to society. The Sheriff's reentry programs can provide meaningful experiences and credentials, which are beneficial for employment opportunities upon release.

## **FISCAL IMPACT**

There is no fiscal impact associated with today's requested action to issue a competitive solicitation. The contracts are anticipated to be awarded in September 2025. Funds for this request are included in the Fiscal Years 2025-27 CAO Recommended Operational Plan for the Sheriff's Office. The funding source is California Department of Health Care Services Providing Access and Transforming Health (PATH) Justice-Involved Capacity Building Program funds. There will be no change in net General Fund cost and no additional staff years.

## **BUSINESS IMPACT STATEMENT**

N/A

## **ACTION:**

ON MOTION of Supervisor Montgomery Steppe, seconded by Supervisor Desmond, the Board of Supervisors took action as recommended, on Consent.

AYES: Anderson, Lawson-Remer, Montgomery Steppe, Desmond  
ABSENT: (District 1 Seat Vacant)

State of California)  
County of San Diego) §

I hereby certify that the foregoing is a full, true and correct copy of the Original entered in the Minutes of the Board of Supervisors.

ANDREW POTTER  
Clerk of the Board of Supervisors



Signed  
by Andrew Potter

